



Financial Policy

1. We accept cash, check, Visa, MasterCard, Amex and Discover.
2. CASH Patients- All payments are due at the time of service, unless special arrangements have been agreed upon prior to visit.
3. INSURED Patients- All co-pays will be due at the time of service, once your insurance coverage has been verified and we have established what is your responsibility.
4. As a courtesy to our patients, we will bill your insurance company for you. Please keep in mind that if there is a discrepancy, we will let you know as soon as possible, however we will not get involved with any dispute between you and your insurance carrier.
5. If you have a credit balance, we will reimburse you after payment has been received.
6. All supplements/vitamins, lab work, supports and other supplies **must** be paid for at the time they are received.
7. You are responsible for timely payment of your account.

Workers Compensation Claims

1. All workers' compensation cases will be billed directly to the insurance company, providing the appropriate paper work has been filled out and a claim is filed. If the claim is denied, we will bill your private insurance carrier, if you have coverage. Please keep in mind that if your claim is denied you are responsible for prompt payment of your account.

Personal Injury/Motor Vehicle Accidents

1. Personal injury and auto accident cases will be billed to your auto insurance company, providing that a claim has been filed and the appropriate paper work has been done.
2. Keep in mind we do not do third party billings to other insurance companies.
3. If you choose not to file a claim with your auto insurance company, or are uninsured, your account will be treated as a cash account, and all fees will be due at the time of service.
4. Generally supplements/vitamins, lab work, supports and other supplies may not be covered by insurance companies, and must be paid for at the time they are received. Should the insurance company pay, we will reimburse you for the amount paid.

Cancellation Policy

1. It is requested that the patient give at least a 24 hour notice if cancellation of their scheduled appointment is needed at no penalty to the patient.
2. If repeated cancellations or non-emergency late notice cancellations occur, a \$25 fee will be billed to the patient's account.